

# PSSPTI Annual Scorecard of NSPSC

As of March 31, 2020

Nova Scotia Public Service Superannuation Plan Trustee Inc. (PSSPTI) is responsible, along with Teachers' Pension Plan Trustee Inc., for monitoring the progress and performance of Nova Scotia Pension Services Corporation (NSPSC) towards achieving its strategic goals. The NSPSC Strategic Plan encompasses four strategic goals.

PSSPTI uses this Scorecard to measure and assess the progress and performance of NSPSC on one of the four goals as they relate to the Public Service Superannuation Plan. Two of the three remaining goals, Operational Excellence and People, are measure separately as part of the NSPSC Board Scorecard, which is available on the NSPSC website at: [www.novascotiapension.ca](http://www.novascotiapension.ca). The remaining goal, Value Leadership, is assessed specifically by the Board of Nova Scotia Pension Services Corporation

Below is a summary of the PSSPTI Scorecard of NSPSC for the fiscal year 2019-2020:

## Our Goal:

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## Client Services

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Anticipate and respond to the changing retirement landscape

Score:



Fiscal year  
2019-2020

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 [www.nspssp.ca](http://www.nspssp.ca)

### RATING SCALE:

- 5 – Exceptional
- 4 – Exceeds
- 3 – Achieved
- 2 – Partially Achieved
- 1 – Did Not Achieve